

Prepare your visit to LEGO® House

It is bricktastic that you are planning a visit to LEGO® House. We recommend that you book your ticket online, prior to your visit, which you can easily do at www.LEGOHouse.com

LEGO House is the ultimate LEGO experience in Billund, Denmark – the hometown of the LEGO brick. This document shows you what it looks like from inside and helps you find your way around and plan your visit.





Contents

The building.....	3
Parking Building.....	4
Front door.....	5
Staff members.....	6
LEGO Square.....	7
Check-in station.....	7
Wardrobe.....	8
Restrooms.....	8
BRICKACCINO.....	9
MINI CHEF.....	10
Picnic areas.....	11
Information.....	11
Entrance to the Experience Zones.....	13
Lifts to the Experience Zones.....	13
Epic stairs.....	14
Masterpiece Gallery.....	14
Green Zone.....	15
Yellow Zone.....	15
Red Zone.....	16
Blue Zone.....	16
Restrooms.....	17
Lifts & colourful stairs.....	17
History Collection.....	18
Moulding machine and 6-brick experience.....	19
Exit.....	20
LEGO Store.....	21
Playgrounds.....	21
Contact info.....	22



The building

This is what you see when you see LEGO House from above.



And this is what LEGO House looks like from your point of view.





Parking Building

If you are arriving by car, you will need to park your car at our parking building. It's only a 190 meter's walk to LEGO House. You will get a parking ticket from here that you will need to use when paying later in the parking building.



In the parking building, there are three disabled parking placed on P Decks 1 and 2. The spaces are close to the exit, you can take the lift or stairs.





Just outside LEGO House you will find two public disabled parking spaces. If possible, we encourage using these parking spaces for drop-off only to ensure that others with the same need can benefit from them.



Front door

This is one of the main entrances to LEGO House, which you will see if you are coming from the parking building. All three entrances to LEGO House have a designated entrance next to the revolving doors for wheelchair users and other visitors with impaired mobility.





If you are coming from LEGOLAND® or the bus station, this is the entrance door that you will see.



Staff members

In all areas of LEGO House you will meet staff members in a blue polo T-shirt. We call them Play Agents. They will be here to play and guide you throughout the day.





LEGO Square

The first area you enter is the welcome area, which is called LEGO Square. It is a publicly accessible area and you do not need a ticket to be in this area.



Check-in station

Before you come to LEGO House, we encourage you to buy a ticket online, prior to your visit. In LEGO Square, you will find the check-in stations, where you scan your ticket to get your personal LEGO House wristband. The wristband gives you access to the Experience Zones, but it also helps you collect digital memories throughout your visit.





Wardrobe

You can hang your jacket in the wardrobe. You can also use lockers for your jacket and other belongings. To lock the lockers, you just need your wristband.

You put your belongings in the lockers, close the door, and before the countdown is done, you scan your wristband onto the display.

To open the locker, you just need to scan your wristband again.



Restrooms

From LEGO Square you also have access to restrooms. Here you will find gender-spilt restrooms as well as gender-neutral accessible restrooms.



You will also find the changing-place restroom, which is a fully accessible restroom with hoist, changing benches and shower facilities. You need a key to use this restroom, you can pick that up at the Information desk. If you would prefer to have this facility available for you at a certain time during your visit, you





just need to contact the Information prior to your visit by phone (+45 8282 0400) or email (info@LEGOHouse.com) or ask by the Information desk when arriving.



BRICKACCINO

BRICKACCINO is the café in LEGO Square. You can swing by here if you need some delicious snacks, freshly made sandwiches, and of course your favourite hot and cold drinks.





MINI CHEF

There is also a restaurant in LEGO Square called MINI CHEF. To eat here, we encourage you to [book a table](#) beforehand, as this gets quite busy most days. MINI CHEF is very special because you will order your meal using LEGO bricks and get it served by LEGO robots. The BRICKACCINO and the MINI CHEF menu card have a detailed list of allergens. You can always speak with staff for additional information before ordering.





Picnic areas

If you bring your own lunch, you can also use the indoor picnic tables.



Information

You will find the Information desk in LEGO Square. Here you can ask anything about LEGO House. This is also where you can get a sunflower lanyard and a KultureCity Sensory Bag.





The sunflower lanyard is an option for you if you live with a hidden disability. Wearing this will give the staff members a signal that you might need extra time, understanding, patience or help.



The sensory bags contain noise-cancelling headphones, a mood card, strobe glasses that reduce visual information and a fidget for your convenience.





Entrance to the Experience Zones

To enter the Experience Zones, you need to scan your wristband on the yellow plate on the gates. The gate will open once it has shown "Welcome" together with your name.



Lifts to the Experience Zones

This lift will take you to the Experience Zones.





Epic stairs

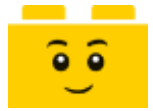
The white stairs next to the Tree of Creativity are called Epic stairs. You can also use the epic stairs to access the Experience Zones.



Masterpiece Gallery

This is the top floor inside LEGO House, and it is called the Masterpiece Gallery. This area is a tribute to all LEGO fans. Here you can explore LEGO brick-built masterpieces made by adult fans from around the world.





Green Zone

The Green Zone is where you can develop your social skills. Among other things, you can be a director of your own film with minifigure actors of your choice.



Yellow Zone

In the Yellow Zone, you can develop your emotional skills. Here you can build LEGO characters and bring them to life on a digital dance floor or fish and bring them to life in a digital aquarium. Or you can build LEGO flowers and plant them on the meadow.





Red Zone

In the Red Zone, there are no building instructions, however, an unlimited amount of LEGO bricks. Here, your creativity will unfold, and you build with your imagination.



Blue Zone

If you want to be a test driver or build a better future, then the Blue Zone is the zone for you. Here is where you develop your cognitive skills.



Read more about the LEGO House Experience Zones [here](#).





Restrooms

You will find restrooms on all floors in LEGO House, in the Experience Zones you will find the restrooms in the Red Zone. If you are in doubt about where to find them, please ask our staff for a quick guide to the nearest restroom.



Lifts & colourful stairs

There are a lot of stairs in LEGO House but you can always take a lift from floor to floor. In the Experience Zones, you will find the lifts, in the Red Zone, next to the colourful staircase and the restrooms.





History Collection

In the History Collection, you can explore the history of the LEGO Group and maybe you will find your first LEGO set and bring old memories to life.



There's also a Multisensory Experience. To ensure a tactile connection to the LEGO Group's past, tangible objects are placed along a physical guidance path, allowing visitors to touch iconic creations such as the Wooden Duck, the Yellow Castle and the minifigure. Each chapter of the history is supported by braille, sign language and audio recordings to ensure an inclusive learning experience for all.





Moulding machine and 6-brick experience

In LEGO House, there is also a small factory. Each day, the LEGO House moulding machine produces new 2x4 LEGO bricks and packs them into a small paper-based bag that you can bring home as a souvenir.



You also leave with a 6-brick card that has your own unique 6-brick combination. Also, the card features a 6-brick code, which is useful when downloading your digital memories from the wristband. Please note that your memories must be downloaded within 29 days.





When downloading your memories, you need at least 2 out of 3 codes:

- The code on your 6-brick card
- The code on your wristband
- The code from your ticket

Exit

You can exit and re-enter the Experience Zones as many times as you like during your visit.





LEGO Store

Before leaving LEGO House, do not forget to visit the LEGO Store. Here, you can find all the newest LEGO sets and even exclusive LEGO House sets that are only available for sale in our LEGO Store.



Playgrounds

If you need some fresh air during your visit, you can always visit the playgrounds on the terraces on top of LEGO House. Some of the playgrounds can be entered directly from the Experience Zones, others you access from the staircases outside the house or via the lift at LEGO Square.



Contact info

In case you have any questions before your visit, do not hesitate to contact us.

Address: Ole Kirks Plads 1, 7190 Billund, Denmark

Parking Building: Hovedgaden 24, 7190 Billund, Denmark

Information's Email: info@LEGOHouse.com

Information's Phone: +45 8282 0400

We're looking very much forward to welcoming you in LEGO House.

